

PUBLIC SECTOR



WITH NO SIGN THAT THE SQUEEZE ON GOVERNMENT SPENDING WILL BE RELAXED ANY TIME SOON, PUBLIC SECTOR FINANCES WILL CONTINUE TO BE UNDER THE MICROSCOPE.

The challenge laid down to public sector bodies is simply this – find more efficient, cost-effective ways to spend taxpayers' money, while maintaining service levels. Waste is simply no longer an option, from procurement through to utilities.

H2O Building Services helps public sector bodies reduce unnecessary costs by cutting their water bills. By lowering water usage, improving efficiency and monitoring bills for overcharging, we save organisations an average of 30% on their water costs. When you are looking for ways to keep a lid on budgets, that is not to be sniffed at.



CUTTING WATER COSTS

Our professional consultancy team can draw on more than 30 years' experience'

in the water industry. We understand water supply and sewerage services inside out and we specialise in managing costs across large, complex organisations.

We offer a complete end-to-end service for water cost reduction, from checking your bills are accurate and fair through to installing on-premise systems which will help save you money over time. We have earned a strong reputation for outstanding service and achieving impressive results for public sector clients.

Read about how we saved Haringey Council £40,000² after carrying out a full audit of water usage across all of its premises. Or find out how we saved HM Prison Service £57,000³ after identifying a water leak at HM Pankhurst, and also by cutting sewage charges for laundry effluent.

GETTING STARTED

In the first instance, we will ask a public sector client to supply water billing records for all of its properties, stretching back several years if possible.



We understand that public sector organisations are large and may operate a high number of premises. But this is a crucial step which can straight away help us identify whether charges look right for the type and use of the property.

After carrying out a thorough analysis of billing records, we will audit water use⁴, including carrying out site visits where we think it necessary. The water audit will form the basis of all recommendations we make for cutting water costs, from reducing water use to seeking refunds for overcharging, tackling leaks and waste to ongoing monitoring.

WATER BILL REFUNDS

If we spot mistakes in the water bills for any of your properties, we will advise whether they have led to you being overcharged. If you have paid too much for your water services, our experienced consultants will seek a refund on your behalf from your water supplier.



REDUCING WATER WASTE

One of the biggest causes of inflated costs on water bills is waste. If, for example, you have one or more leaks at any of your properties, you will be charged for that excess water which you never use. In addition, you could be incurring extra costs for water drainage, not to mention potentially massive bills for water damage repairs.



We offer full site surveys as part of our consultancy service, including water leak detection⁵. If we identify a problem, we will first compile a full report, outlining the size of the leak, the potential damage it might be causing, and the impact on your bills. We will then submit a cost proposal for repairs, aiming to achieve a robust, quality solution in the most cost-effective and least disruptive way possible.

We can also recommend installations aimed at **improving water efficiency⁶ at your premises.**

These include things like Flow-Tec P.I.R urinal flush controls, Pressure Reducing Valves (PRVs) and Aeroflow low flow showers. We can also advise on water recycling⁷ for using waste water in things like lavatory systems. Again, all proposals are fully costed, and we will also include an expected payback period, usually achieving an average of between 9 and 12 months.

ONGOING MONITORING

We understand that reducing costs is not a one-off exercise, but part and parcel of daily life for public sector organisations. We can help you keep on top of your water billing long term, making sure you are never charged more than you should be and keeping your water usage in check.



Through our water bill validation⁸, we will check each bill before you receive it, vetting it against actual usage and resolving any discrepancies with your supplier before it comes to authorising payment.

We also offer **Advanced Meter Reading (AMR)⁹**

a highly sophisticated water tracking technology, which can monitor water flow on an hourly basis. Any unusual spikes in water usage automatically trigger an alert, which we will pick up and respond to straight away.

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0845 658 0948

Alternatively, you can email us at info@h2obuildingservices.co.uk