



# WATER AUDITS

As the first step to saving you money from your water bill, H2O Building Services will carry out a water audit. An audit will compare your water use, including volumes, with what you are charged for. The aim is to highlight any discrepancies which may have led to you being overcharged. An audit will also allow us to make recommendations for where you can reduce your water usage, and therefore lower costs.



Following a water audit,

## a 30% reduction

in charges for water supply and waste water disposal is often possible. As an added bonus, we regularly find grounds for clients to claim refunds for overcharging, with typical returns ranging between

## £500 and £500k

### WHY CHOOSE H2O BUILDING SERVICES?

- Proven water audit specialists with more than 30 years in the industry
- Outstanding track record of saving organisations of all sizes large sums of money on their water bills
- Strong reputation for quality and service, as evidenced by client testimonials\*
- No commission on savings and refunds – we agree all professional costs and fees up front, and you keep every penny you save.
- FREE no obligation preliminary desktop audits.



**We are confident that once we show you how much money you could save, you will be more than happy to contract us to put our recommendations into action.**



### WATER BILL ANALYSIS

Our water audit service starts off with an in-depth analysis of a client's historical water bills. We ask for a complete record of water

supply and waste water billing stretching back for a minimum of 12 months. If you operate multiple sites, we will ask for bills for each site, and from every supplier.

Having to pull together records like this may sound like a pain, but the intention is to gain full visibility of water expenditure in order to gain control over a significant business overhead. Water bills can be complex and opaque, with lots of hidden and obscure charges. Our expert consultants remove the clouds from your water billing, so you can see exactly what it is you are paying for.

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### WATER USE SURVEY

When we request bills for analysis, we will also ask for details of how water is used at each site a client operates. This is to give us an idea of actual use on the premises to compare against the bills. Examples of the information we might request includes:



- Retail outlets: Staff levels, the number of public toilets.
- New and used car dealerships: Staff levels, number of public toilets and details about car valeting bays.
- Pool and leisure clubs: Number of members, swimming pool capacities, plunge pools details.
- Schools and colleges: Number of pupils, staff levels, details of any leisure facilities, laboratories, catering etc.
- Manufacturing, process and plant operations

Because of the high volumes of water often used in industrial operations, we may ask for more in-depth information from these types of business. As a general guide, we ask manufacturing and industrial clients to provide a description of how water is used across the whole production process, including wash down, in-product use and disposal. We also ask for copies of trade effluent bills and any effluent flow sampling and monitoring data.



### LANDLORD AND 3RD PARTY WATER CHARGES

**These charges are often forgotten when we ask for billing and usage information, but they are always worth closer examination.**

Even though they are not levied by a water company, we will include them in an audit as part of the overall process of looking at cost and efficiency savings.



### PRELIMINARY DESKTOP WATER AUDIT REPORT

Once we have received billing information

and water usage survey responses, our water audit experts will turn around a preliminary desktop report in 7 to 10 days.

A preliminary desktop water audit report is designed to give you the full picture of where you can save money on your water bill. By comparing billing and usage data, our experienced professional consultants will be able to identify opportunities to reduce water use, cut costs and potentially secure a refund for historic overcharging.

Based on their years of experience, they will also be able to quickly determine whether the information they are working from is broadly accurate or not.

**The report will also include costed recommendations for action to improve water efficiency and reduce future costs. This will cover all professional fees, and provide an estimated payback period – the average we aim for is between**

## 9 and 12 months

**Once approved, the next phase is to undertake a full site survey to verify details and finalise the work proposals.**



**Watch the Video here!**

For a FREE preliminary desktop water audit, contact one of our expert consultancy team today on

**0845 658 0948.**

Alternatively, you can email us at [info@h2obuildingservices.co.uk](mailto:info@h2obuildingservices.co.uk)